

Accessibility Guide for Porthmadog Haven

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Welcome

At Porthmadog Haven we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right place for your specific requirements.

At a Glance

Level Access

- The main entrance has level access.
- There is level access from the main entrance to
 - Hallway
 - Lounge
 - Kitchen
 - Courtyard
 - Back Gate

Access to first floor via staircase

- There is a stair case from the hall to the first floor landing leading to:
 - Main large bathroom with bath and shower overhead
 - Main double bedroom containing en Suite with a small step of 100mm up to it containing walk in shower.
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 - Smaller bunk bed room

Access to second floor from first floor landing via staircase

- Landing
- 2 double bedrooms

Visual

- We have information in the welcome book located in the property

General

- We live local and are always happy to assist you during your stay with us.
- The accommodation has a no smoking policy

Getting here

Madog Street
Porthmadog
Gwynedd
LL49 9AA

Travel by public transport

- You can get to Porthmadog Haven by bus and train.
- The nearest bus stop is in Porthmadog High Street less than a 3 minute walk to the house.
- The nearest train station is Porthmadog station which is less than a 10 minute walk to the house.

Travel by taxi

You can get a taxi with by calling 01766 513001 and 01766 514799

Parking

- We have on road parking outside the house which is a One Way Street based on a first come first served basis.
- There is a service lane at the back of the property where you can park free of charge
- We have a large public car park directly at the back of the property for which council charges apply.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1800 mm wide, or more.
- The path is straight.



Main entrance

- The main entrance has level access.
- The door is 700mm wide.
- The main door is side hung and manual.
- When you arrive, your key will be located in the key lock by the front door and the code will have been provided to you

Getting around inside



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- All rooms in the house including bedrooms are non-smoking.



Lounge and Dining Area

- From the hallway to the lounge, there is level access. The route is 970mm wide. The door is 760mm wide.
- The lounge area is open plan with the dining area.
- There is a large corner suite , seat 460mm from floor
- The TV has subtitles if required

Self-catering kitchen

Kitchen

- We have a gallery style kitchen.
- From the hallway to the kitchen, there is level access.
- The route is 740mm wide at its narrowness and 980mm at its widest.
- The door is 760mm wide.
- The work surface , hob and sink are at a height of 900mm
- The oven is available at a height of 770mm.
- The table and plates have high colour contrast.
- The crockery is kept in eye level kitchen units but can be moved to base units on request.

CourtYard

- The courtyard is accessed from the kitchen via the kitchen door with a width of 700mm
- There are no steps
- The courtyard narrows at the end of the courtyard to the back gate which is 670mm wide

Family Bathroom

- The route to the bedroom from the first landing which is 700mm wide and a staircase 660mm wide.
- The door is 740mm wide
- The bath is 560 mm high, the shower is inside the bath
- The base of the door on the bath to access the shower is 560mm high from the floor and 680mm wide which opens outward with a handle
- There is 2440mm in front of the toilet. The toilet seat is 400mm high.
- The basin is 800mm high. The taps are lever operated. There is no cupboard under the basin providing space
- The window opens outward and has a child lock for safety reasons – there is a key for this provided on your keyring

Bedroom One with En Suite

- The route to the bedroom from the landing is 720mm wide
- The door is 740mm wide
- The bed is a double bed with access both sides being 1370mm wide and 600mm wide
- The bed is 600 mm high
- The bedroom has a bed side table 400mm high and 400mm wide
- The bedroom has a chest of draws 700mm wide and 900mm high
- The bedroom has a wardrobe 1760 mm high and 900mm wide with hanging height from the floor of 1450mm high, a lower shelf of 400mm high and a higher shelf at 1550mm high from the floor.
- The step to the en-suite in the bedroom is 100mm
- The en-suite door is 700mm wide
- The en-suite has an walk in shower and the door is 690mm wide which opens outward
- There is 1620 mm in front of the toilet. The toilet seat is 430 mm high.
- The basin is 800mm high. The taps are lever operated. There is a cupboard space under the basin.

Bedroom Two with bunk beds

- The route to the bedroom from the landing is 700mm wide and a staircase 660mm wide
- The door is 660mm wide
- The bed is a bunk bed with access one side being 880mm wide
- The bottom bed is 570mm high
- The top bed is 1170mm high
- The bunk bed ladder is 380mm wide and 1450mm high
- The bedroom has a chest of draws 700mm wide and 900mm high
- The window opens outward and has a child lock for safety reasons – there is a key for this provided on your keyring

Bedroom Three

- The route to the bedroom from a second landing which is 800mm and a staircase which is 700mm wide. The staircase has a low beam at the top of the staircase which has high colour contrast
- The door is 660mm wide
- The bed is a double bed with access both sides being 350mm and 1600 mm wide

- The bed is 600mm high
- The ceilings are slopping with beams which have high colour contrast.
- The bedroom has a chest of draws 700mm wide and 900mm high
- The bedroom has a bedside table 400mm wide and 400mm high
- The bedroom has a wardrobe 1540mm high and 900mm wide with hanging height from the floor of 1380mm high, shelves are 380mm, 710mm and 1006mm high from the floor.

Bedroom Four

- The route to the bedroom from a second landing which is 800mm wide and a staircase 700mm wide. The staircase has a low beam at the top of the staircase which has high colour contrast
- The door is 700mm wide
- The bed is a double bed with access both sides being 530mm and 1400mm wide
- The bed is 600mm high
- The ceilings are slopping with beams which have high colour contrast.
- The bedroom has a chest of draws 700mm wide and 900mm high
- The bedroom has two bedside tables 400mm wide and 400mm high
- The bedroom has a wardrobe 1760 mm high and 900mm wide with hanging height from the floor of 1450mm high, a lower shelf of 400mm high and a higher shelf at 1550mm high from the floor

Customer care support

- We are available to support you on your holiday here by phone, text or face to face.
- Guest information files in Porthmadog Haven give details of local services and emergency procedures and is in large print.
Mobile phone reception is variable depending on your network.
- We have free wi-fi from which you can access 'whats app' and messenger calls subject to your phones apps and compatibility.

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